viedoc learning"

Viedoc eTMF User Guide

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Introduction to Viedoc eTMF

Introduction to Viedoc eTMF

Published by Viedoc System 2024-01-31

1. Overview 2. Roles and permissions 2.1 eTMF roles 2.2 eTMF permissions 3. Document statuses and actions 4. eTMF user view



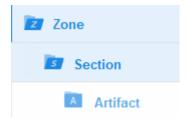
Viedoc <u>eTMF</u> is a digital repository for capturing, managing, sharing, and storing essential documents for your clinical trial.

Viedoc eTMF is based on the **TMF Reference Model** by the Drug Information Association (DIA). The TMF Reference Model is an industry consensus catalog of all TMF records. Using the TMF Reference Model ensures compatibility and interoperability with other clinical trial parties, such as CROs.

The TMF Reference Model includes documents in all different phases of a clinical trial:

- Before the start of the trial
- During the trial
- After study termination

The TMF Reference Model categorizes documents in zones, sections, and artifacts in a hierarchical structure.



The set of zones, sections, and artifacts included is defined in a template file that is maintained by the **eTMF** Manager.

The TMF can include both the Investigator Site File (ISF) and the sponsor TMF.

For portability reasons, the DIA TMF Reference Model is defined in an Excel file.

Viedoc eTMF also uses Excel files as templates for the eTMF structure.

The user access to Viedoc eTMF is determined by the assigned roles and permissions. eTMF roles and permissions can work in combination or independently.

2.1 eTMF roles

These roles are defined in the template, which is maintained by the eTMF Manager.

Depending on the permission associated with your user role, you can perform different actions on documents. Your user role can have permission (no access, read, write, or review) on these TMF levels:

- Study/trial
- Country
- Site

You can only see and access documents if you have permissions for the artifact on the corresponding TMF level.

For example, if an artifact is linked to two sites, a user with write permission for the artifact for only one of the sites will be able to read but not edit the document. This is due to the fact that the user does not have write permissions for all sites that the document is linked to.

2.2 eTMF permissions

The permissions are defined in Viedoc Admin and are assigned to you by the eTMF Manager.

The eTMF permissions are:

Archive sponsor TMF

This permission gives the mapped user role access to the TMF Archive view and the ability to archive artifacts that are listed as Sponsor side (set in the **Edit artifact** window or in the template file on the sheet V 3.1.0, column M Sponsor Document). This is used for creating the main archive of the study documents.

Archive investigator TMF

This permission gives the mapped user role access to the TMF Archive view and the ability to archive artifacts that are listed as Investigator side (set in the **Edit artifact** window or in the template file on the sheet V 3.1.0, column N Investigator Document). This is used for creating/archiving an Investigator Site File.

Read-only TMF Admin

This permission gives the mapped user role the ability to inspect the structure, templates, and other settings in the TMF Admin view in read-only mode.

A user with this permission can access the TMF Admin view and is able to:

- View a selected/instantiated structure
- Export templates and structure
- View the settings tab

Read-only Trial Master File

A user role with this permission will gain read access to all the published documents in the Trial Master File view. If this permission is assigned in combination with an eTMF role, the **no access** permission, set in the template file for that specific role, will be overridden by **read** access by the system.

Download audit trail

A user role with this permission will be able to access the TMF Archive view and generate the complete audit trail report from there.

Manage drop zone

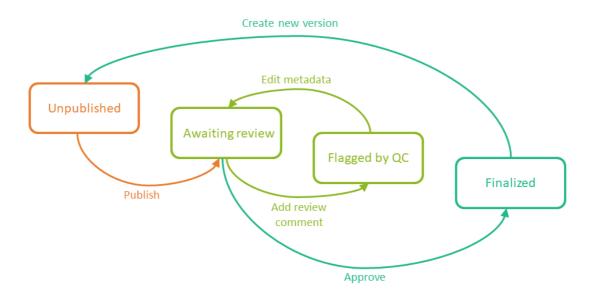
3

This permission gives the mapped user role access to manage the files in the shared drop zone.

Note! For more information about permissions and accesses, see <u>eTMF access use cases</u>.

Document statuses and actions

The following image shows the document version statuses and the actions that change the status of a document version. The initial status of a document when it is uploaded to the eTMF is Unpublished.



If you edit metadata for a document version that is **Unpublished** or **Awaiting review**, the document version status is not changed.

It is not possible to edit the metadata of a Finalized document. To make changes, a new version needs to be created.

Notel Different actions require different permissions, which means that they are performed by users with different user roles.

4 eTMF user view

The eTMF user view is your starting point for working with documents:

😽 eTMF → Trial Master	File				
	rite 🔻				U
All documents 2	▼ All si	ites 3 •	All milestones 4		
	260 artifacts 4% contain docume	② 202 artifacts missing requirents	red documents	6	
𝒫 Search documents				8	0
Drop Zone 9	#	Artifacts & documents in 🗾 C	Central Trial Documents 🛛 🛐 Product and Trial Documentation 🗵 🚺	Collapse	Expand a
< Shared	2	🚺 Investigator's Brochure 🛛	a 12	⊗ √ 1 Ø1	ų,
👗 Private	2	Protocol	•	8	
Zone & sections	P 🛛 🗸 Ø				
Z Trial Management	⊗ 8 7 4 1	🕅 Protocol Synopsis 🕞		8	4
	⊗ 0 0 3 3	🖪 Protocol Amendment 🛛		8	4
🗾 Central Trial Documents					
 Central Trial Documents Product and Trial Documentation 	⊗ 0 0 3 3	Financial Disclosure Summa	ary 🗵		÷
s Product and Trial	⊗ 0 0 3 3⊗ 0 0 0 0	Financial Disclosure Summa Insurance	ary 🦻	⊗ ✓ 2 Ø 1	
 Froduct and Trial Documentation Subject 				⊗ ✓ 2 Ø 1 ⊗	
 Product and Trial Documentation Subject Documentation 	⊗ 0 0 0 0	Insurance 🕞			ų

1. Link to the eLearning curriculum Viedoc eTMF User Guide

2. Use the dropdown menu to filter your view by **Trial level** or **Country level**. You can only select a country that you have permission for.

3. Use the dropdown menu to filter your view by site. You can only select a site that you have permission for.

4. Use the dropdown menu to filter the artifacts by milestones. You can either select a milestone group (**Start Up**, **Study Conduct**, **Close Out**, **Other**) or a specific milestone that is defined in the structure. Selecting a group means filtering the artifacts by all the milestones that belong to that group.

5. The left eTMF metrics area gives an overview of the published documents for the complete trial.

6. The right eTMF metrics area gives an overview of the published documents belonging to the trial artifacts that you have access to.

7. Use the search field to search for words or sub-strings in filenames or within file content.

8. Click the **Details page** button to open the **Details** page, listing <u>all</u> eTMF documents. For more information, see <u>The</u> <u>Details page</u>.

9. Use the Drop Zone area to upload files to be managed later either by you or by the drop zone manager.

10. Use the **Zones & sections** area to navigate through the eTMF structure. Click on zones and sections to expand/collapse them.

11. Click the **Details page** button to open the **Details** page, listing the documents in the <u>section</u>. For more information, see <u>The Details page</u>.

12. Click the **Details page** button to open the **Details** page, listing the documents in the <u>artifact</u>. For more information, see <u>The Details</u> page.

13. The Artifacts & documents area is where you can view documents and their status. In this area, you can also upload and download documents, delete unpublished documents, as well as open the Document properties dialog.

Notel All date and time stamps in the Trial Master File view are according to the user's local time zone.



Previewing a document

Previewing a document

Published by Viedoc System 2023-10-09

<u>1. Previewing a document</u> <u>1.1 Supported filetypes</u> <u>1.2 Audit trail</u>

Previewing a document

The document preview feature lets you view the contents of a file without downloading it. The preview shows the latest version of files in each document version.

The preview feature is available in the Document properties dialog and in the file dialog in drop zones.

To preview a file:

1

1 Click on the **Preview** button at the top right corner of the dialog:

👗 Drop Zone [Private]			Cancel
altenkirchen.xlsx Uploaded 2022-03-02 10:54 by CLASSIFICATION			()
	Select Zone	•	
TMF location*	Select Section	•	

2 The preview opens in the left pane of the dialog.

👗 Drop Zone [Private]				Cancel
4 4 5 5 6 6	⊝ ⊕	altenkirchen Uploaded 2022-03-02 10 CLASSIFICATION		•
7 7		TMF location*	Select Section	Ψ
8 8 9 9			Select Artifact	Ŧ
10 10				

3

Use the - and + buttons to zoom out or in.

👗 Drop Zone [Private]	
	\bigcirc \oplus

If the whole preview does not fit in the pane, you can use the scroll bars to scroll vertically and horizontally.

L Drop Zone [Private]	
	\ominus \oplus
89	89
90	90
91	91
92	92
93	93
94	94
95	95
96	96
97	97
98	98
99	99
100	100
101	101
102	102
103	103
104	104
105	105

5 To close the preview, click on the **Preview** button again.

Note! The preview does not support files larger than 2 GB.

1.1 Supported filetypes

The document preview is supported for the following filetypes:

- bmp
- doc
- docx
- jpeg
- jpg
- pdf
- png
- ppt
- pptx
- tif
- tiff
- txt
- xls
- xlsx
- xmlzip

Note! For filetypes that are not supported, the following dialog is displayed:

Document properties		Cancel	
product marketin Uploaded as Unpublished 2022-0	5 5	Preview is not supported this filetype. Please download the file to review it.	for
TMF location*	02 Central Trial Documents 02.01 Product and Trial Documentation 02.01.11 Marketed Product Material	• •	

1.2 Audit trail

All preview actions are logged in the audit trail. For more information, see <u>TMF Archive</u>.



Managing documents

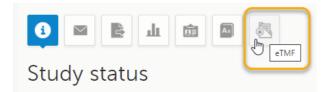
Managing documents

Published by Viedoc System 2023-10-10

1. Launching Viedoc eTMF 2. Uploading a document 3. Working with drop zones 3.1 Uploading a file 3.2 Deleting a file 3.3 Downloading a file 3.4 Moving a file 4. Searching for documents 5. The Details page 5.1 The View menu 5.2 Sorting the column contents 5.3 Pinning a column to the left or the right 5.4 Autosizing columns 5.5 Filtering out data 5.6 Selecting which columns to display 5.7 Copying data 5.8 Exporting data 5.9 The columns on the Details page 6. Downloading a document 7. Editing document properties 8. Creating a new version of a document 9. Navigating between document versions 10. Adding notes to a document version 11. Resolving notes 12. Publishing a document 13. Resolving issues for documents that are flagged by QC 13.1 Locating the documents that are flagged by QC 13.2 Resolving issues 14. Deleting a document 14.1 Deleting an unpublished document 14.2 Deleting a published document

1 Launching Viedoc eTMF

To launch Viedoc eTMF, select the **eTMF** icon on the Viedoc landing page.



Note! The eTMF launch icon is only available in production mode.

Uploading documents to Viedoc eTMF requires write permission for the artifact on the TMF level that the document is linked to. For more information about eTMF permissions, see <u>Introduction to Viedoc eTMF</u>.

2 Uploading a document

To upload a document:

1 In the Artifacts & documents area, select the upload button for the artifact:

Artifacts & documents in 📷 Central Trial Documents 📷 Product and Trial Documentation 🗵	Collaps	e Expand all
Investigator's Brochure	⊗ 11	a .
Protocol	0	5]-
N Protocol Synopsis	0	5]-
Protocol Amendment	۲	-

Notel If you do not know which zone, section, or artifact to place the document in, you can use the drop zones. For more information, see <u>Working with drop zones</u>.

2 Browse to the file(s) that you want to upload and select Open.

Notesl

- An artifact might have restrictions on which file types are allowed.
- Some file formats are <u>blacklisted</u>.
- 3 Alternatively, drag the file from your file explorer and drop it in the eTMF artifact. It is possible to upload multiple files at the same time.
- 4 When the file has been successfully scanned for viruses, it is uploaded in an Unpublished status.

Artifacts & documents in 📷 Central Trial Documents 📑 Product and Trial Documentation 🗵	Collaps	e Expand all
🗾 Investigator's Brochure 🛛	⊗ ∑1 ⊘1	- 53
⊗ This artifact is mandatory on Country level		
Insurance Policy ver. 2.xlsx 🛛 2022-03-10 13:45 by Trial		X 🕽
investigator brochure.docx 🕫 2022-05-24 09:09 by	Unpublis	ned Ø î
A Protocol 🕞	0	₹ 7 +
Protocol Synopsis 🛛	۲	1
Protocol Amendment 🛛	۲	5 7+
lated		

Notes!

3

- When a document is unpublished and not linked to a specific trial, country, or site, only the user who uploaded it can see and access it. However, if the same document becomes categorized, it will become accessible to users who have access to the TMF level that the document is linked to.
- You can see the files that are being uploaded, even when there are filters set. Reloading the web page does not reset the filters.

Note! It is not possible to upload files from inside a zipped folder.

Working with drop zones

Drop zones are folders outside the eTMF structure where you can upload files to manage them later. Files can only be moved from the drop zones to the structure and not the other way around.

- The Shared drop zone: Files that are uploaded to the shared drop zone can be accessed and managed by the user who uploaded them, as well as the users who have the Manage drop zone permission.
- The Private drop zone: Files that are uploaded to the private drop zone can only be accessed and managed by the user who uploaded them.

Anyone with access to the study eTMF can upload files to the drop zones. However, moving files from the drop zones to the structure is similar to uploading documents to artifacts within the structure. Both require that the user has write permission to the artifact in question.

3.1 Uploading a file

To upload a file to a drop zone:

1 Navigate to the desired drop zone, select the **Upload** button.

Drop Zone	#	Files in 👗 Drop Zone [Private] 🛛 🧵		
< Shared	2		Drag-and-drop or click to upload files	
👗 Private	3		the pragrand drop of each to aproad mes	
Zone & sections	⊨ I ✓ Ø	= contract.txt	© 2022-03-04 09:48 by	Ê
Z Trial Management	⊗ 8 6 4 1	altenkirchen.xlsx	© 2022-03-0210:54 by	â
Central Trial Documents	◎ 1 1 1 2	How to populate a range item.txt	g 2022-03-0210:38 by	â
Regulatory this is edited	◎ 0 0 0 0			
IRB or IEC and other Approvals	<u>⊗</u> 0 0 0 0			
Z Site Management	⊗ 0 0 0 0			
2 IP and Trial Supplies	⊗ 0 0 0 0			
2 Safety Reporting	⊗ 0 0 0 0			
Central and Local Testing	◎ 0 0 0 0			
Z Third parties	0000			

- 2 Browse to the file(s) that you want to upload, select them, and then select Open.
- **3** Alternatively, to upload file(s), drag them from your file explorer and then drop them in the selected drop zone.

Drop Zone	#	Files in 👗 Drop Zone (Private) 🗵	
< Shared	1	Drag-and-drop or click to upload files	
👗 Private	2	PDF	
Zone & sections	P 🛛 🗸 Ø	Contract.txt © 2022-03-04 09:48 by	â
Z Trial Management	0 8 6 4 1	Image: Second	ŵ
Central Trial Documents			

3.2 Deleting a file

To delete a file from a drop zone:

1 Select the trash can button on the level of the file that you want to delete.

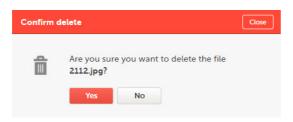
Drop Zone				#	Files in 👗 Drop Zone [Private]	I		
< Shared				2		Drag and drap or click to upl		
👗 Private				3	Drag-and-drop or click to upload files			
Zone & sections			x 🗸	0	contract.txt	C 2022-03-04 09:48 by	â	
Z Trial	0	8	64	1	altenkirchen.xlsx	g 2022-03-02 10:54 by	â	
Management	-			How to populate a range	d 2022 07 02 10 70 bu	-		
Central Trial Documents	۲	1	1 1	2	item.txt	0 2022-03-02 10:38 by	۵	

Alternatively, open the file by selecting it, and then select the trash can button in the dialog.

👗 Drop Zone [Private]			Cancel
2112.jpg Uploaded 2021-11-16 10:	34 by		• 💼 🕽
CLASSIFICATION			
	Select Zone	•	
TMF location*	Select Section	*	
	Select Artifact	Υ.	
FILE INFO			
Original file name	2112.jpg		
File date	2021-11-16 10:33		

3 Confirm the deletion.

2



3.3 Downloading a file

To download a file from a drop zone:

1 Open the file dialog by selecting the desired file.

Drop Zone	#	Files in 👗 Drop Zone [Private] 🗵	
< Shared	1	Drag and drap or click to unload files	
Shared 1 ▲ Private 3 Zone & sections ♥ I ♥ Ø ■ Trial Management 0 % 6 4 1 ■ Central Trial 0 1 1 1 3	Drag-and-drop or click to upload files		
Zone & sections	P 🛛 🗸 Ø	Safety meeting notes updated.xlsx g 2022-05-24 09:32 by	
	08641	Contract.txt	Ô
	-	🛐 altenkirchen.xlsx 🕫 2022-03-02 10:54 by	尙
Documents	⊗ 1 1 1 3		

2 Select the download button in the file dialog.

Lorop Zone [Private]			Cancel
Safety meetir	ng notes updated.xlsx		• 🖬 😱
CLASSIFICATION	Select Zone	•	
TMF location*	Select Section		
The location	Select Artifact	*	
FILE INFO			
Original file name	Safety meeting notes updated.xlsx		
File date	2021-11-16 12:20		

3.4 Moving a file

To move a file from a drop zone to the structure:

1 Open the file dialog by selecting the relevant file.

Drop Zone				#	Files in 👗 Drop Zone [Private] 🛛 🧵	
Shared				1		
Image: Shared 1 Privace 3 Zone 6 sections Fill V weeting notes updated xtx or 2022-05-24 09-32 by Trial Management 0 8 6 4 1 Comparing Trial Imagement or 2022-03-02 10-34 by						
Zone & sections		X	~	0	Safety meeting notes updated.xlsx 😄 2022-05-24 09:32 by	the second se
		6	4	1	contract.txt	â
 Shared Private Zone θ sections Trial 				_	altenkirchen.xlsx C222-03-02 10:54 by	俞
Central Trial Documents	0 1	1	1	3		

2

```
Select the TMF location (Zone, Section, and Artifact) where you want to move the file.
```

Drop Zone [Private]			Save as unpublished	Cancel
Safety meetin Uploaded 2021-11-16 12:	ng notes updated.xlsx		•	Ì
CLASSIFICATION				
	07 Safety Reporting	×		
TMF location*	07.03 General	*		
	07.03.03 Meeting Material	•		
Document type*	Select document type	÷]	
TMF level*	Select level	•		
DOCUMENT INFO				
Document name*	O Use artifact name	Cu	stom name	
	Safety meeting notes updated.xlsx			
Version				
Meeting Start Date*	*			
FILE INFO				
Original file name	Safety meeting notes updated.xlsx			
File date	2021-11-16 12:20			

Note! Only artifacts that accept the file type are available on the Select Artifact dropdown menu.

The properties of that artifact will then be populated in the dialog. You can either enter values for the metadata properties or leave them empty. Select **Save as unpublished** to create a new unpublished document in the selected location with the file that was moved from the drop zone.

Lop Zone [Private]		Save as unpublished Cance	ı
Safety meet	ing notes updated.xlsx	® 💼 🕽	
CLASSIFICATION			
	07 Safety Reporting 👻		
TMF location*	07.03 General		
	07.03.03 Meeting Material		
Document type	Select document type		
TMF level*	Select level		
DOCUMENT INFO			
Document name	Use artifact name 💿 Use original file name 🔿 Cus	tom name	
	Safety meeting notes updated.xlsx		
Version			
Meeting Start Date	· · · · · · · · · · · · · · · · · · ·		
FILE INFO			
Original file name	Safety meeting notes updated.xlsx		
File date	2021-11-16 12:20		
Drop Zone #	Artifacts & documents in 🗾 Safety Reporting 📑 General 🏼 📃	Collapse Expand	all
Shared 1	Relevant Communications 🕞	۲	5
Private 2	II Tracking Information		5
Zone & sections ► I ✓ Ø	📷 Meeting Material 🕞	© ⊘ 1	5
Management © 8 6 4 1	This artifact is mandatory on Trial level		
Documents © 1 1 1 3	Safety meeting notes upda 🖉	Unpublished 🖉	Î
Regulatory this is edited O O O O O	Tilenote 🔊	۲	5
IRB or IEC and other Approvals			
Z Site Management 💿 0 0 0 0			
IP and Trial Supplies © 0 0 0 0			
📷 Safety Reporting 💿 0 0 0 1			
Safety Documentation 💿 0 0 0 0			
Trial Status Reporting			
General ⊗ 0 0 0 1			

Alternatively, fill in all the mandatory fields and select **Publish**. A new document with the status *Awaiting review* will be created at the selected location with the file that was moved from the drop zone.

👗 Drop Zone [Private]	Publish	as unpublished	Cancel
Safety meetin Uploaded 2021-11-16 12	ng notes updated.xlsx 41 by	•	i
CLASSIFICATION			
	07 Safety Reporting 👻		
TMF location*	07.03 General		
THE RECEIPT	07.03.03 Meeting Material		
Document type*	Main artifact 🔹		
TMF level*	Site 👻		
	Rainbow city ×		
Version Meeting Start Date* FILE INFO Original file name File date	1 Image: The second s		
Drop Zone # Ar	tifacts & documents in 📷 Safety Reporting 🍵 General 词	Collapse	Expand all
	Relevant Communications 🛛	۲	. [3
Žone θ sections Zone θ sections Z v Ø	Tracking Information		1
	Meeting Material 🔀	I 1	<i>z</i> ,
	Meeting Material C 2022-05-24 09:48 by Trial		X 🕽
Regulatory this is edited O 0 0 0 0	Filenote 🔊	۲	5
IRB or IEC and			
other Approvals Image: Site Management Image: Original State Management			
IP and Trial Supplies			
📷 Safety Reporting 🛛 💿 0 1 0 0			
Safety Documentation			
Trial Status Reporting ◎ 0 0 0 0			
3 General ◎ 0 1 0 0			

4 Searching for documents

To search for documents in Viedoc eTMF:

4

1 Enter text to search for in the **Search** field.

The text can be a document name or a file name, or a sub-string thereof. It can also be a text or a substring of a text in the file contents.

	Trial Master File 🔹							6
Trial level	•	All sites	•	All mile	stones	•		
Z12 zonesS51 sections	260 artifacts 4% contain do	cuments 8 202 art	ifacts missing required d	ocuments		7 documents 9 flagged by QC	🛛 11 awaiting review 💙 7 final	ized
🔎 insurance								⊗

- 2 Press Return (or Enter) or select the magnifying glass.
- 3 The search results are displayed on the **Details** page, sorted by relevance.

For more information, see	The De	etails	page.
---------------------------	--------	--------	-------

Foi	und	9 doci	iments	i					
=	=	: ≡	≡	Name	■ Last modified datetime	■ Last modified by	≡ TMF level	Actions	
z	ſs	s A	Ĩ,	Insurance Policy.xlsx	2022-03-10 13:46		Country		Ţ,
Z	s		1	Insurance Policy ver. 2.xlsx	2022-03-10 13:45		Trial		
Z	s		3	Demo study template 001.xisx	2021-12-02 13:37				₿
Z	s		1	abc	2021-08-18 09:18		Country		J.
Z	s	A	3	duplicated zones and section ids.xls	2021-09-14 16:27		Site		
Z	s	A	9	This is my cool name	2021-11-01 13:54		Country		J.
Z	s		5	Demo study template 001.xisx	2021-10-04 16:07		Site		F).
Z	s		5	Linas CV	2021-12-03 09:27		Site		J.
Z	S	A		DemoStudyTemp.xls	2021-09-14 16:17		Site		俞

Tipl If you hover over a zone, section, or artifact icon, its name and artifact number will be displayed.

4 To return to the structure view, select the **Structure page** button.

🛃 eTMF 🛛 Trial I	Master File 🕞	4
, insurance policy		©

5 The Details page

To open the **Details** page, press Return (or Enter) or select the magnifying glass in the search field. You can also open it by selecting the **Details page** button in any location in the user view:

Ø

The **Details** page provides an overview of the documents that you have access to together with their metadata in a table or grid. The **Details** page lets you:

- Choose the metadata to display in the columns
- Sort and filter by the visible columns
- Take actions on the documents from the Actions column (that is always pinned to the right), or by clicking anywhere on a row to open the Document properties dialog for a specific document

,0 i	nsurance							2	8	6
Four	d 7 documents							5 View	Defau	ilt+
=	= = =	Name	6 ≡ Last modified datetime ↓ 7 ≡	Last modified by	≡ TMF level	≡ Countries ⊽ 8 Sites	Document status	Action	۶9	
z	B 🖪 関	Insurance edited	2022-11-18 15:06		Country	Sweden	a 🗸	•		
z	8 8 8	Insurance edited	2022-08-25 08:53		Country	Sweden	Unpublished Ø	ø		
z	📴 🖪 🐕	Insurance Certificate	2022-08-25 08:53		Country	Sweden	Unpublished 🖉	0		
z	📴 🖬 🐕	Insurance edited	2022-08-25 08:53		Country	Sweden		٩		
z	📴 💌 🜹	Insurance edited	2022-08-25 08:53		Country	Sweden, United	•	•		
z	b 🖪 👭	Insurance Certificate	2022-08-25 08:53		Country	Sweden, Iraq	e	0		
z	🖬 🖿 🚆	Insurance Certificate	2022-08-25 08:53		Country	Sweden	Unpublished Ø	0		1

- 2. Select to delete the entered search string.
- 3. Select to return to the structure view.
- 4. The number of search results.
- 5. The View menu. For more information, see The View menu.

6. The column menu. For more information, see the following sub-sections.

7. An arrow indicates that the search results are sorted by the column contents. For more information, see the following sub-sections

8. A funnel icon indicates that the search results are filtered. For more information, see the following sub-sections

9. The actions that you can perform on the documents. The possible actions are **Preview**, **Download**, and **Delete**. The actions available for you depend on your permissions.

10. Icons showing the status of the zones, sections, and artifacts. The fourth column from the left contains icons for the filetypes.

These are the icons that can occur:

lcon	Description
Z	A zone that is expanded in the tree view
	A deleted zone that is expanded in the tree view
Ζ	A zone that is collapsed in the tree view
8	A deleted zone that is collapsed in the tree view
S	A section that is expanded in the tree view
	A deleted section that is expanded in the tree view
S	A section that is collapsed in the tree view
	A deleted section that is collapsed in the tree view
A	An artifact that is expanded in the tree view
	A deleted artifact that is expanded in the tree view
A	An artifact that is collapsed in the tree view
	A deleted artifact that is collapsed in the tree view

lcon	Description
	The private drop zone, when enabled
•	The private drop zone, when disabled
<	The shared drop zone, when enabled
<u>.</u>	The shared drop zone, when disabled
	A file
	A deleted file

5.1 The View menu

The **View** menu lets you save and display a customized view of the **Details** page. This can be useful if you have filtered, sorted, or sized the columns and want to be able to re-use your viewing preferences.

These are the available menu options:

Menu option	Description
Default	Displays the default view, as provided by the system. When you perform a search on the Structure page, this view is displayed. When you perform a search on the Details page, and you haven't made or saved any customization, this view is displayed.
Default+	Indicates that changes have been made to the default view, but the changes have not been saved as a customization. To save the changes, select Save as customized .
Customized	Displays the saved customized view. This option is not available if you haven't saved a customization. Tip! This view is retained between login sessions.
Customized+	Indicates that changes have been made to the customized view, but the changes have not been saved as a customization. To save the changes, select Save as customized .
Reset columns	Resets the view to the latest used of the default or the customized views.

Menu option	Description
Save as	Saves the current view as a user-specific customization. Each user can save their own tailored viewing preferences.
customized	This option is not available when the eTMF is locked.

Note! If you perform any further search on the Details page, the system displays the latest used view.

5.2 Sorting the column contents

To sort the data by column contents in ascending order, select the column header. Select it again to sort in descending order. Selecting for a third time removes the column sort order.

To rearrange the order of the columns on the page, simply select a column header and drag the column sideways. To reset the order of the columns to the initial state, select **Reset Columns** on the column menu, available from the column header.

	≡	8	
\$	Pin Column		•
	Autosize Th Autosize Al		
C	Reset Colur	nns	

5.3 Pinning a column to the left or the right

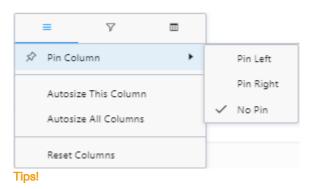
To pin a column to the left or the right:

1 Select the menu button in the column header to open the column menu.



2

In the leftmost group, select Pin Column and then Pin Left or Pin Right.



- The **No Pin** option unpins the column.
- To reset all pinning, select **Reset Columns**.

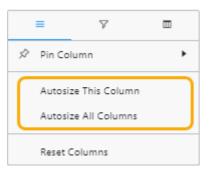
5.4 Autosizing columns

To adjust the width of columns to the width of the text in them:

1 Select the menu button in the column header to open the column menu.



2 Select the leftmost button in the header, then select Autosize This Column or Autosize All Columns.



Tipl To reset all autosizing, select Reset Columns.

5.5 Filtering out data

To filter out data to be displayed on the **Details** page:

1 Select the menu button in the column header to open the column menu.



2 Select the filter button.

=	7	
		·
Search		
🗹 (Select A	AII)	
🗹 (Blanks)		
🗹 Country		
🗹 Site		
🔽 Trial		

- 3 Select the column contents that you want to filter out, and deselect the ones that you don't want to filter out.
- 4 Use the search field to search for column contents to filter by.
- 5 When a filter has been applied to a column, a filter icon is visible in the column header.

Tip! To reset all filtering, open the column menu, select the filter button and select (Select All).

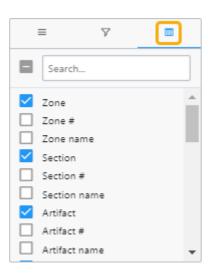
5.6 Selecting which columns to display

To select which columns to display on the Details page:

1 Select the button in the column header to open the column menu.



2 Select to open the column selector.



- **3** Select the columns that you want to display.
- 4 Use the search field to search for columns.

Tip! To reset to the initial state, select Reset Columns.

5.7 Copying data

To copy the data in a table cell on the Details page, right-click in the cell and select one of these:

- Copy copies the contents of the table cell to your clipboard
- Copy with Headers copies the contents of the table cell and the column header to your clipboard

5.8 Exporting data

To export the data that is displayed on the **Details** page:

- 1 Right-click anywhere in the table and select Export and then CSV Export or Excel Export.
- 2 A file of the selected type is then available for download from your browser.

5.9 The columns on the Details page

These are the columns that are available to show or hide on the Details page:

Column	Description
Zone	This column shows the zone or drop zone icon. When you hover over the icon, a tooltip shows the zone number and the zone name. For drop zones, the tooltip shows the drop zone name.
Zone #	The zone number.
Zone name	The name of the zone as set in the structure.

Column	Description
Section	This column shows the section icon. When you hover over the icon, a tooltip shows the section number and the section name.
Section #	The section number
Section name	The name of the section as set in the structure.
Artifact	This column shows the artifact icon. When you hover over the icon, a tooltip shows the artifact number and the artifact name.
Artifact #	The artifact number
Artifact name	The name of the artifact as set in the structure.
Filetype	The filetype icon. When you hover over the icon a tooltip text shows the filetype.
Filetype name	The filetype name in text, for example pdf or xlsx.
Name	 This column shows: Display label. If Display label is not applicable, then it shows the Document name. If neither Display label nor Document name are applicable, then it shows the Original file name.
Display label	This label represents how the document is displayed on the Trial Master File view.
Document name	The name of the document as set by the user in the corresponding Document properties window.
Download label	The name of the latest version of the document when downloaded.
Archive label	The name of the document in the archive.
Dating convention	The dating convention label that is applicable to the document.
Dating convention value	The date value of the dating convention metadata in the format YYYY-mm-DD.
Last modified datetime	The date and time when the document was last modified, in the format YYYY-mm-DD HH:MM.
Last modified by	The user name of the user who last modified the document
Last reviewed datetime	The date and time when the document moved to the status Flagged by QC, in the format YYYY-mm-DD HH:MM.
Last reviewed by	The user name of the user who last commented on the document.
Uploaded to drop zone datetime	The date and time when the file was uploaded to a drop zone, in the format YYYY-mm-DD HH:MM.
Uploaded to eTMF datetime	The date and time when the file was moved to the eTMF structure, in the format YYYY- mm-DD HH:MM.

Column	Description		
TMF level	One of Trial, Country, or Site.		
Document type	For main artifacts, the column shows the artifact name.		
	For sub-artifacts, the column shows the sub-artifact name.		
	For other types, the column shows the customized name.		
Countries	The names of the countries that the document is linked to.		
Country codes	The country codes of the countries that the document is linked to.		
Sites	The names of the sites that the document is linked to.		
Site codes	The site codes of the sites that the document is linked to.		
Document version	The document version number as set by the user in the Document properties window.		
Document system version	The system version of the document.		
Document Id	The document's unique Id within the study eTMF.		
Original file name	The original name of the file when it was uploaded.		
File size	The size of the file.		
File date	The date and time when the latest version of the file was uploaded to the eTMF structure, in the format YYYY-mm-DD HH:MM.		
Milestone group	The milestone group that the milestone which the artifact is linked to on the level that the document is filed to in that artifact.		
Milestone	The milestone that the artifact is linked to on the level that the document is filed to in that artifact.		
Document status	This column shows the document status icon. It can be one of the following:		
	 Unpublished 		
	Awaiting review		
	 Flagged by QC Finalized 		
	 Finalized and locked 		
	 Finalized, locked, and shared 		
Actions	This column is pinned to the right and cannot be removed. It shows the action buttons according to the actions that can be performed on the document according to the user permissions.		
	The actions can be:		
	 Delete, if the document is unpublished Download 		
	 Download Preview, if the preview is supported for the filetype. Click the button to open the Document properties window in the preview mode. 		

Column	Description
ICH code	The code according to the International Council for Harmonisation
Unresolved notes count	The number of unresolved notes for a document

6 Downloading a document

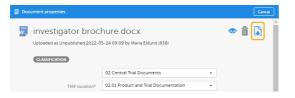
Downloading a document from Viedoc eTMF requires read, review, or write permission for the artifact on the TMF level that the document is linked to. For more information about permissions, see <u>Introduction to Viedoc eTMF</u>.

To download a document:

1 Open the **Document properties** dialog by selecting a document in the **Artifacts & documents** area.

rtifacts & documents in 🗾 Central	Trial Documents 🛛 🛐 Product and Tri	al Documentation	Collapse	Expand a
Investigator's Brochure 🛛			⊗ I1 Ø1	
S This artifact is mandatory on Cou	intry level			
Insurance Policy ver. 2.xlsx	© 2022-03-10 13:45 by	Trial		X
investigator brochure.docx	© 2022-05-24 09:09 by		Unpublished	0 î
Protocol 🕅			0	17

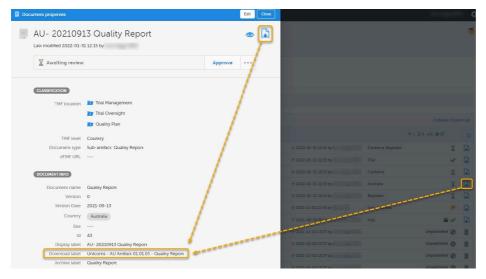
2 In the **Document properties** dialog, select the download button.



You can download published documents by selecting the download button in the Artifacts & documents area:

Artifacts & documents in 📷 Central Trial Documents 📑 Product and Trial Documentation 🧔			Collapse Exp	and all
🗾 Investigator's Brochure 🛛			⊗ I1 Ø1	5
⊗ This artifact is mandatory on Country level				
Insurance Policy ver. 2.xlsx	© 2022-03-10 13:45 by	Trial	X	F
investigator brochure.docx	C 2022-05-24 09:09 by		Unpublished 🖉	Ê

Note! The name of the latest version of the document, when downloaded, will be according to the download label in the **Document properties** dialog:



To navigate between versions of a document, use the version menu at the top of the Document properties dialog.

7 Editing document properties

Editing document properties in Viedoc eTMF requires write permission for the artifact on the TMF level that the document is linked to. For more information about permissions, see <u>Introduction to Viedoc eTMF</u>.

Notel it is not possible to edit a finalized document. To make changes, a new document version must be created. For more information, see <u>Creating a new version of a document</u>.

To edit the document properties:

1 Open the **Document properties** dialog by selecting a document on the **Details** page.

Z	5	A		product marketing.snag	2022-03-16 13:55	Unpublished	\oslash	
z	5	A	en W	investigator brochure.docx	2022-05-24 09:09	Unpublished	0	
z	5	A	đ,	Meeting Material	2022-05-24 09:48 Tr	ial	X	

2 Alternatively, open the **Document properties** dialog by selecting a document in the **Artifacts &** documents area.

Artifacts & documents in 🗾 Central	Trial Documents 🛛 🛐 Product and Trial Documentation	1 I	(Collapse Expa	and all
🗾 Investigator's Brochure 🛛			⊗ ∑1	01	-53
S This artifact is mandatory on Cou	ntry level				
Insurance Policy ver. 2.xlsx	C 2022-03-10 13:45 by Trial			X	J
investigator brochure.docx	a 2022-05-24 09:09 by		Unj	oublished 🖉	â
Reveal Protocol			0		-53

Note! The upload button on artifact level indicates that you have write permission for the artifact.

The **Document properties** dialog is displayed:

Document properties		Cancel
🛐 DV: 1 - DN: h.xls:	k FV: 1 VL:	👁 💼 🕽 1
Previewed h.xlsx 03 Feb 2023 06: uploaded on 08 Dec 2022 09:11	14 by that was	123
4 O Unpublished		5
This is a note. Added 05 Oct 2023 13:40 by	6	Resolve
-	02 Central Trial Documents 👻	
TMF location*	02.01 Product and Trial Documentation	
	02.01.01 Investigator's Brochure 🔹	
Document type*	Select document type 👻	
TMF level*	Site 👻	
	Uppsala x Stockholm x Skåne x	
8 COCUMENTINFO Document name*	○ Use artifact name	Custom name
	h.xlsx	
Version label		
Version Date*	-	
Id	312	
Display label	DV: 1 - DN: h.xlsx FV: 1 VL:	
Download label	1-h.xlsx	
Archive label	1-h.xlsx	
Original file name	h.xlsx	
File size	8.36 KB	
File date	08 Dec 2022 09:11	
Previewed h.xlsx 03 Feb 2023 06:14 by	that was uploaded on 08 D	ec 2022.09:11 -

1. Preview button. For more information, see Previewing a document.

2. Delete button

3. Download button

4. The document status, one of Unpublished, Awaiting review, Flagged by QC, and Finalized.

5. The Actions menu. Note that the available menu options depend on the document status and your permissions.

6. Document notes section.

7. CLASSIFICATION

- TMF location: The zone, section, and artifact of the document
- Document type: The available document types are Main Artifact, Sub-artifacts (if any), and Other. If you select Other, you can enter a customized document type.
- TMF level: Choose between Site, Trial, and Country. If you choose Country or Site, you will be prompted to also choose which country or site to link the document to. You can only choose a country or site that you have access to. A document can be linked to more than one site or to more than one country. When a document is linked to a TMF level, users with at least read permissions on that level can access the document, even when the document is Unpublished.

The TMF Manager can make a setting to automatically populate this field (when there is only one TMF level option available for the user for the selected document).

8. DOCUMENT INFO

- The name or title of the document is displayed at the top of the dialog and in the Artifacts & Documents area. The available options are:
 - Use sub-artifact name as specified in the eTMF template
 - Use original file name the file name including the file name extension
 - Custom name Select this option to enter a customized document name.
- Version label: A user-defined version label
- Version Date

- Id: An integer value that represents the document's unique Id within the study eTMF
- Display label: Represents how the document is displayed in the Trial Master File view
- Download label: The name of the latest version of the document when downloaded
- Archive label: The name of the document in the archive

Note! If any of the three labels above is not configured by the eTMF Manager, the fallback is the document name as defined by the user. When the labels are configured to include metadata of the document, changes made to the metadata that affect these labels will be reflected on the labels dynamically in the **Document properties** dialog.

9. FILE INFO File date is the date and time when the file was uploaded. If the document is in edit mode, you can click the upload button to browse for a new version of the file. If you upload a new file, the document status will be changed to Awaiting review.

10. The **HISTORY** section is the audit trail for the selected document version. Changes to the document version are logged here together with information about the date and time when it was done and by which user. Note that, in this section, you will not see the name of a site that you do not have access to, but instead the site ID. Note also that document note actions are not included in the history.

4 Make your settings, and then select Publish or Save as unpublished.

When a document is published, it is available for all eTMF users with at least read permission for that artifact, and the document status is changed to Awaiting review.

Notel Before a document can be published, all required fields in the **Document properties** dialog must be filled in. The required fields are marked with red.

8 Creating a new version of a document

To create a new version of a finalized document:

- 1 Open the **Document properties** dialog according to the instructions in the section <u>Editing document</u> <u>properties</u>.
- 2 At the top of the dialog, select ... to open the Actions menu.
- 3 From the menu, select Create new version.
- 4 Select whether you want to copy the file from the previous version or upload a new file.

•• Actions	
Select action	
Create new version 🔹	
Copy file from current version (2)	
Upload a new file	
	Cancel

6 Select Ready.

The new document version is saved in an unpublished status.

9 Navigating between document versions

When you open the **Document properties** dialog, the latest version of the document is displayed by default.

To navigate between document versions, use the version dropdown menu at the top of the **Document properties** dialog.

nt properties - Version	3 -		Edit	Close
	2	DV 3 - FV 1	œ	Þ 🗊
Awaiting review			Approve	
	MF location	77 Trial Management		
	Awaiting review 05 Oct 20	TMF_factshe	TMF_factshe	TMF_factshe

10 Adding notes to a document version

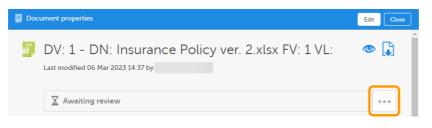
Document notes are a way to communicate with other users about documents without affecting the document status. The notes actions are not recorded in the document history.

These are the permissions needed for adding or resolving notes:

- For a document in the TMF structure, you need WRITE or REVIEW permission for the document.
- For a document in a drop zone, you need to have access to the document.

To add a note to a document:

- 1 Open the **Document properties** dialog according to the instructions in the section <u>Editing document</u> <u>properties</u>.
- 2 At the top of the dialog, select ... to open the Actions menu.



3 Select Add note from the menu.

4 Enter your note text and select Save.

••• Actions	
Select action	
Add note 👻	
Add note text*	
This is a note.	
Save	Cancel

5 The note is then displayed like this:

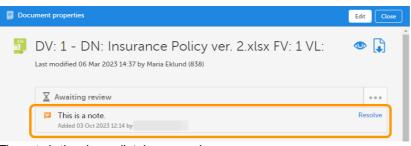
📑 Doc	ument properties	Edit Close
xis	DV: 1 - DN: Insurance Policy ver. 2.xlsx FV: 1 VL: Last modified 06 Mar 2023 14:37 by Maria Eklund (838)	۵ 🕽
	X Awaiting review	
	Added 03 Oct 2023 12:14 by	Resolve

The note is associated with the selected document version.

11 Resolving notes

To resolve a note in a document:

- 1 Open the **Document properties** dialog according to the instructions in the section <u>Editing document</u> <u>properties</u>.
- 2 Select **Resolve** for the note that you want to resolve.



The note is then immediately removed.

12 Publishing a document

Publishing a document in Viedoc eTMF requires write permission for the artifact on the TMF level that the document is linked to. For more information about permissions, see <u>Introduction to Viedoc eTMF</u>.

- 1 Open the **Document properties** dialog according to the instructions in the section <u>Editing document</u> <u>properties</u>.
- 2 Make sure all mandatory fields (marked with red) are filled in.

3 Select Publish at the top of the dialog:

							_
🗐 Doo	cument properties	[Publish	Save as unpubli	shed	Cancel	
xis	20220201 Insural Saved as Unpublished 2022-03-03			1	Ê		*
	TMF location*	02 Central Trial Documents 02.01 Product and Trial Documentation 02.01.06 Insurance		• •			
	Document type*	Main artifact		•			
	TMF level*	Country Australia ×		• 			

4 When the document is published, it is available for all eTMF users with at least read permissions for that artifact and with access to the TMF level that the document is linked to.

The document status is now Awaiting review:

Document properties		Edit	Close	
AU 20220201 Insurance Policy.xlsx Awaiting review 2022-03-03 11:07 by		٢	(h
X Awaiting review	Approve	• • •		
CLASSIFICATION				
TMF location 🛛 🗾 Central Trial Documents				
Product and Trial Documentation				
Insurance				

13 Resolving issues for documents that are flagged by QC

In the metrics area at the top of the page, the orange flags indicate if there are any documents that are flagged by QC.

🛃 eTMF 🛛 Tria	al Master File 🔹					ē
Trial level	•	All sites	•	All milestones	•	
2 12 zones 5 51 sections	260 artifacts 4% contain do	Curnents	artifacts missing required d	ocuments	27 documents 10 flagged by OC	∑ 12 awaiting review ✓ 5 finalized

13.1 Locating the documents that are flagged by QC

To locate the documents that are flagged by QC:

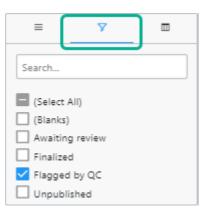
In the search field, select the **Details page** button.

Search documents

2 On the **Details** page, locate the column **Document status**, and select to open the column menu.



3 Select the filter button, and then deselect all statuses except Flagged by QC.



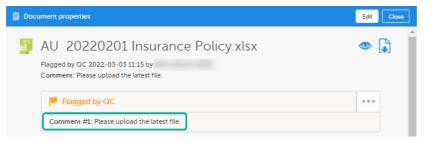
4 The **Details** page now shows a list of all the documents that are flagged by QC.

13.2 Resolving issues

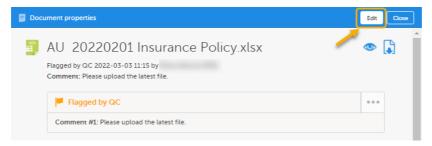
To resolve issues for documents that are flagged by QC, you need to edit the document metadata.

To edit the document metadata:

- 1 Open the **Document properties** dialog according to the instructions in the section <u>Editing document</u> <u>properties</u>.
- 2 If there is a review comment, you can see it at the top of the dialog.



3 Select Edit in the top right corner of the dialog.



1

In the **Document properties** dialog, edit the applicable document metadata.

To upload another file, select the upload button in the FILE INFO area.

Document properties		Cancel		
🎒 AU 20220201 In	surance Policy.xlsx	•		
Flagged by QC 2022-03-03 11:19 Comment: Please upload the lat	Comment: Please upload the latest file.			
Flagged by QC		••••		
Comment #1: Please upload t	Comment #1: Please upload the latest file.			
CLASSIFICATION				
	02 Central Trial Documents 👻			
TMF location*	02.01 Product and Trial Documentation			
	02.01.06 Insurance			
Document type*	Main artifact 👻			
TMF level*	Country			
	Australia 🗙			
DOCUMENT INFO				
Document name*	Use artifact name 💿 Use original file name 🤇	Custom name		
	Insurance Policy.xlsx			
Version				
Effective Date*	▼ 01 Feb 2022 🛗			
Id	69			
Display label	AU 20220201 Insurance Policy.xlsx			
Download label	Unicorns - AU Artifact 02.01.06 - Insurance Policy.xls	•		
Archive label	Insurance Policy.xlsx			
FILE INFO				
Original file name	Insurance Policy.xlsx			
File size	27.15 KB	Upload		
File date	2022-03-02 12:50			

5 When you have made the necessary changes, select **Save changes**.

When the changes have been saved, the document status is changed to Awaiting review.

14 Deleting a document

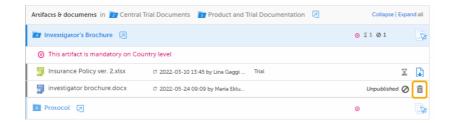
14.1 Deleting an unpublished document

Deleting a document in Viedoc eTMF requires write permission for the artifact on the TMF level that the document is linked to. For more information about permissions, see <u>Introduction to Viedoc eTMF</u>.

To delete an unpublished document:

4

Select the delete button in the Artifacts & documents area or in the Document properties dialog.



2 Select Yes.

1

Confirm d	elete	Close
₫	Are you sure you want to delete the investigator brochure.docx document	?

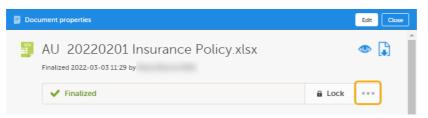
14.2 Deleting a published document

Deleting a document in Viedoc eTMF requires write permission for the respective trial, country, or site. For more information about permissions, see <u>Introduction to Viedoc eTMF</u>.

To delete a published document:

1 Open the **Document properties** dialog by selecting a document in the **Artifacts & documents** area.

3 Select to open the **Document action** dialog.



3 In the dropdown menu, select **Delete document**.

 Document action 	
Select action	
Delete document 🔹	
Reason*	
Reason*	
	li

- 4 Enter a reason (mandatory).
- 5 Select Delete document.



1

Reviewing documents

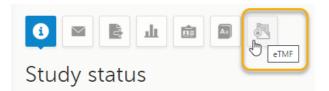
Reviewing documents

Published by Viedoc System 2023-10-09

1. Launching Viedoc eTMF 2. Searching for documents 3. Reviewing a document 4. Approving a document 5. Locking a document 6. Unlocking a document

Launching Viedoc eTMF

To launch Viedoc eTMF, click on the eTMF icon on the Viedoc landing page.



Note! The eTMF launch icon is only available in production mode.

Reviewing a document in Viedoc eTMF requires **review** permission for the artifact on the TMF level that the document is linked to. For more information about permissions, see <u>Introduction to Viedoc eTMF</u>.

2 Searching for documents

To search for documents in Viedoc eTMF:

1 Enter a text to search for in the **Search** field.

The text can be an document name or a file name, or a sub-string thereof. It can also be a text or a substring of a text in the file contents.

🛃 eTMF ⊦	Trial Master File 🔹					ē
Trial level	•	All sites	•	All milestones	•	
Z 12 zones S 51 sections	260 artifacts 4% contain do	cuments 8 202 art	ifacts missing required d	ocuments	27 documents P 9 flagged by QC	🛙 11 awaiting review 💙 7 finalized
🔎 insurance						8

2 Press Return (or Enter) or click on the magnifying glass.

The search results are displayed on the **Details** page, sorted by relevance.

,○ insurance						0	E
Found 7 documents					View: Cust	omized	d+
= = = Name	■ Last modified datetime ■ Last modified by	≡ TMF level ↑	\equiv Countries ∇ \equiv Sites	■ Document status ■	Actions		
🛛 📷 📷 📄 Insurance edited	2022-08-25 08:53	Country	Sweden	Unpublished Ø	ø		i
🐲 📷 🧾 Insurance edited	2022-11-18 15:06	Country	Sweden	e 🗸	۲		
😰 📴 🎽 Insurance Certificate	2022-08-25 08:53	Country	Sweden	Unpublished Ø	0		
😰 📴 🎵 Insurance edited	2022-08-25 08:53	Country	Sweden	P	٢		
😰 🛅 🕅 📕 Insurance edited	2022-08-25 08:53	Country	Sweden, United	P	0		
😰 🛅 🎵 Insurance Certificate	2022-08-25 08:53	Country	Sweden, Iraq	P	0		
🐲 📷 🎽 Insurance Certificate	2022-08-25 08:53	Country	Sweden	Unpublished Ø	0		

Tipl If you hover over a zone, section, or artifact icon, its name will be displayed.

3 Reviewing a document

3

To review a document with the status Awaiting review:

1 Click on a document on the **Details** page to open the **Document properties** window in read-only mode.

,					0 1
Found 16 documents					View: Default =
= = = = Name	≡ Last modified datetime ≡ Last modified by	≡ TMF level	≡ Countries ≡ Sites	■ Document status ■	Actions
📷 📷 🎘 Insurance edited	2022-10-19 11:23	Trial		0 🖬 🗸	👁 🕽 🍵
😰 📷 📷 🛐 Insurance Policy ver. 2.xlsx	2023-03-06 14:37	Country	Sweden	X	•
😰 🛅 📰 📄 Insurance edited	2022-08-25 08:53	Country	Sweden	Unpublished Ø	🧇 🔒 🕯
😰 🛅 🎘 Insurance edited	2022-08-25 08:53	Country	Iraq	P	•

Make sure that all document metadata is correct.

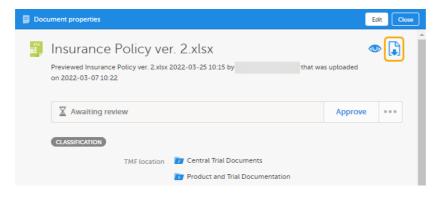
Document properties			Edit Close
	Insurance Policy ver. 2.xlsx Previewed Insurance Policy ver. 2.xlsx 2022-03-25 10:15 by on 2022-03-07 10:22		
X Awaiting review		Approve	2 0 0 0
CLASSIFICATION TMF location	 Central Trial Documents Product and Trial Documentation Investigator's Brochure 		
TMF level Document type	Trial		
DOCUMENT INFO Document name Version Version Date	Insurance Policy ver. 2.xlsx		
	 67 Insurance Policy ver. 2.xlsx		
Download label Archive label	Unicorns - Artifact 02.01.01 - Insurance Insurance Policy ver. 2.xlsx	e Policy ver. 2.xlsx	
FILEINFO Original file name File size File date			
HISTORY			

To view the the latest version of the uploaded file, click the **Preview** button in the top right corner of the window.

For more information, see Previewing a document.

📑 Doc	ument properties	Ed	it Close
xis	Insurance Policy ver. 2.xlsx Previewed Insurance Policy ver. 2.xlsx 2022-03-25 10:15 by on 2022-03-07 10:22 that we	is uploaded	• •
	X Awaiting review	Approve	•••
	CLASSIFICATION		
	TMF location 🛛 🔁 Central Trial Documents		
	ig Product and Trial Documentation		

Alternatively, click the download button to download the file.



3

- 4 Review the file contents.
- 5 To navigate between versions of the document, use the version dropdown menu at the top of the **Document properties** dialog.



6 If you need to add a review comment, open the **Document action** window by clicking on the **Document action** button in the **Document properties** dialog:

Doc	ument properties	Edit Close
xis	Insurance Policy ver. 2.xlsx Previewed Insurance Policy ver. 2.xlsx 2022-03-25 10:15 by on 2022-03-07 10:22	that was uploaded
	X Awaiting review	Approve

7 Select Add review comment.



8 Add your review comment in the **Comment** field.

9 Click Ready to save your review comment.

Note! If you add a review comment, the document status is changed to Flagged by QC. To change the status back to Awaiting review, a user with write permission needs to edit to the document metadata or upload another file.

10 If there is no need for a review comment, the document is ready to be <u>approved</u>.

4 Approving a document

Approving a document in Viedoc eTMF requires review permission for the respective trial, country, or site. For more information about permissions, see <u>Introduction to Viedoc eTMF</u>.

1 Open the **Document properties** window by clicking on a document on the **Details** page.

,0 insurance						8	Ľ
Found 16 documents					Vie	w: Defau	at ≡
= = = Name	■ Last modified datetime ■ Last modified by	TMF level	■ Countries ■ Sites	Document status	Actions		
📴 📴 📷 👭 Insurance edited	2022-10-19 11:23	Trial		0 🖬 🗸	0		^
📴 🛅 🗾 🦉 Insurance Policy ver. 2.xlsx	2023-03-06 14:37	Country	Sweden	X	٢	J.	
📷 📷 📄 Insurance edited	2022-08-25 08:53	Country	Sweden	Unpublished Ø	Ø		ĉ
📷 📷 🎆 Insurance edited	2022-08-25 08:53	Country	Iraq	P	0		

2 In the **Document properties** window, click **Approve**.

📕 Doc	ument properties			Edit	CI	ose
xis	Insurance Policy ver. 2.xlsx Previewed Insurance Policy ver. 2.xlsx 2022-03-25 10:15 by on 2022-03-07 10:22	that wa	s uploaded	٢		
	X Awaiting review	(Approve		• • •	

3 The document status is now Finalized.

Notel Finalized documents cannot be edited. To make changes, a new document version must be created.

5 Locking a document

To make sure no changes can be made to a Finalized document, it needs to be locked. If the eTMF is configured to *Automatically lock documents on approve*, the document will automatically be locked when it is approved. Otherwise you can lock it.

To lock a document:

1 Open the **Document properties** window by clicking on a document on the **Details** page.

,⊅ insurance						0	Ľ
Found 16 documents					Vie	w: Default	-
≡ ≡ ≡ Name	■ Last modified datetime ■ Last mod	lified by TMF level	≡ Countries ≡ Sites	■ Document status ■	Actions		
📴 🛅 📷 👼 Insurance edited	2022-10-19 11:23	Trial		a 🗸	۲		1
📷 📷 📓 Insurance Policy ver. 2.xlsx	2023-03-06 14:37	Trial	Sweden	×	۲	J.	
😰 📷 📄 Insurance edited	2022-08-25 08:53	Country	Sweden	Unpublished Ø	ø	1	J.
📷 📷 🎽 Insurance edited	2022-08-25 08:53	Country	Iraq	!	۲		

2 In the Document properties window, select Lock.

Document properties	Edit	Close
Finalized 2022-05-30 12:35 by	٩	I
✓ Finalized	🔒 Lock	•••

3 The Lock button is now changed into an Unlock button.

Note! It is not possible to create new versions of locked documents.

Unlocking a document

To enable editing of a locked document, you can unlock it.

To unlock a document:

6

1 Open the **Document properties** window by clicking on a document on the **Details** page.

,0 insurance							0	
Found 16 documents						Vie	ew: Def	ault =
≡ ≡ ≡ ■ Name	■ Last modified datetime	■ Last modified by	≡ TMF level	≡ Countries ≡ Si	ites 🗧 🛛 Document status 🚍	Actions		
📷 📷 🎽 Insurance edited	2022-10-19 11:23		Trial		₽ ✓	•		Î
📷 📷 📓 Insurance Policy ver. 2.xlsx	2023-03-06 14:37		Trial	Sweden	a 🗸	•		
📷 📷 📄 Insurance edited	2022-08-25 08:53		Country	Sweden	Unpublished 🖉	Ø		ô
📷 📷 🎽 Insurance edited	2022-08-25 08:53		Country	Iraq		۲		

2

In the Document properties window, click Unlock.

Doc	ument properties	Close
xis	Insurance Policy ver. 2.xlsx 🔒 Document locked 2022-05-30 12:46 by	^
	✓ Finalized	🔒 Unlock
	CLASSIFICATION	

3 If the eTMF is configured such that a reason must be given to unlock the document, click the Document action button in the **Document properties** window:

Document properties	Close
Document locked 2021-11-15 11:06 by	۹ 🖡
✓ Finalized	
Select Unlock:	
Besdy Cancel	
Document action	Add your reason in the Reason field:
Select action Unlock • Reason* The document needs to be updated]	
Unlock document Cancel	
Document action Select action Unlock Provert	Click Unlock document to unlock the document:
Reason* The document needs to be updated Unlock document Cancel	

4 The document is now unlocked.



TMF Archive

TMF Archive

Published by Viedoc System 2023-10-09

 1. Complete audit trail report

 1.1 Introduction

 1.2 Generating and downloading the report

 1.3 Included sheets

 1.3.1 Report Info

 1.3.2 Trial Master File

 1.3.3 Templates Management

 1.3.5 Archive Management

 1.3.6 Settings Management

 1.3.7 Status management

 2. eTMF-EMS repository

 2.1 Introduction

 2.2 Generating and downloading the EMS repository

 2.3 The zipped folder structure and content

1 Complete audit trail report

1.1 Introduction

The complete audit trail report is in Excel format. It includes a complete list of actions done on:

- the structure, templates, and settings by the eTMF Managers
- the documents included in the TMF by the users
- generating and downloading the complete audit trail report and the TMF-EMS repository

The report respects the user roles and access to documents, sites, and countries.

1.2 Generating and downloading the report

To generate the complete audit trail report:

- 1 Set the options (a) for the documents' audit trails to be included. You can choose to include documents that are filed on trial/country/site levels according to your permissions to those.
- 2 Set the milestones/milestone groups (b) you would like to filter by.

3 Click Generate.

4 Click on the generated document link to download the report (c).

replace the existing one.	vnload until a new file is generated. Mak	e sure to download the existing file if you need it. Generati	ng a new file wi
C	49.12 KB, Generated 2021-08 Audit trail report Trial level. All countries, All sit		
	Generate a new file Audit trail report		
	Include		
	Trial level documents:	Trial level ×	
	Country level documents:	All countries ×	
	Site level documents:	All sites ×	
	Filter by		

1.3 Included sheets

Each sheet in the complete audit trail report corresponds to the actions done by users on a certain view or section, as shown in the following table:

Trial level Trial level Containing Containi	5 (202 artifacts missing rary sized de	All milestones		
51 sections 4% contain	(X) 202 artifacts missing required do	acumenta E		
P Search documents				-
				Ø
Drop Zone #	Artifacts & documents in 🗾 Trial Manage	ment 📘 Trial Oversight 🗵	Collapse Expa	and all
Shared 2	📕 Quality Plan 🕞		⊨ 1 ĭ4 √ 2	1
Private 2	📷 List of SOPs Current During Trial 🛛 🗩		⊨ 1 √1	-13
Zone & sections 🔰 🛛 🗸 🥥	🗿 CompleteAuditTrailReport 🕫 20	022-04-19 19:20 by Iraq, Australia	a v	/
	List of SOPs Current During	021-12-22 11:27 by Trial	I	•
	Operational Procedure		<u>1</u>	-53
3 Trial Committee ⊗ 0 0 0 0	Recruitment Plan		⊻ 1	-53
Image: Second	Communication Plan 🗵			5 7-
	< Shared	Image: Shared 2 Image: Shared 1 Image: Shared 1	Image: Shared 2 Image: Shared 3 Image: Shared 3	Image: Shared 2 Image: Shared 2

Templates Management		ē
	TMF structure Templates Settings	
	Organization templates 2 templates	
	NoneDevice Imported 2021-08-05 14:19 by 11 zones - 50 sections - 262 artifacts	Manage Export Select
	new org template Renamed 2021-08-04 15:03 by 2 zones - 3 sections - 6 artifacts	Manage Export Y Select
	Study templates 1 template	*
	NoneDevice Imported 2021-08-06 10:45 by 11 zones - 50 sections - 262 artifacts	Manage Export Y Select
tructure Ianagement	© Viedoc Technologies AB 2021 Terms of Use • Privacy Policy Viedoc™ version 4.67.2108.150 [2021-08-06T11:39 UTC]	ତ
	TMF structure Templates Settings	
	NoneDevice [customized] Last modified 2021-08-06 10:53 by	MAINTENANCE
	Milestones View	
	TMF structure 11 zones - 50 sections - 262 artifacts	
	Trial Management Central Trial Documents	
	Regulatory	
	I IRB or IEC and other Approvals	
	Z Site Management	
	2 IP and Trial Supplies	
	Safety Reporting	
	Central and Local Testing	
	Third parties	
	🔯 Data Management	
	Statistics	
	Export structure	

Archive Management	eTMF • TMF Archive • The file is available for download until a new file is generated. Make sure to download the existing file if you need it. Generating a new file will replace the existing one. Generate a new file • Audit trail report Include Trial level documents: Trial level x Country level documents: All countries x Site level documents: All sites x Filter by milestones: All milestones x	
Optilinger	© Viedoc Technologies AB 2021 Terms of Use - Privacy Policy Viedoc [™] version 4.67/2108.150 (2021-08-06T11:34 UTC)	
Settings Management	eTMF • TMF Admin • TMF structure Templates Settings Status Filters Image: Imag	

Status Management	S eTMF · TMF Admin ·	ē
	TMF structure Templates Settings Status Instantiated eTMF Managers can make changes to the structure and users can upload and manage documents	
	in the Trial Master File view.	

The report is self-explanatory but in the following sections you can find detailed information about each sheet in the file:

1.3.1 Report Info

This sheet includes general information about the report and the study. The **First document added date/time** and **Last document added date/time** show when the first and last documents were uploaded to the TMF regardless the audit trail of these documents is included or not in the report.

	Complete Audit Trail Info	
Items	Settings	
Originator	VIEDOC	
Instance	https://abc.viedoc.net	
System version	4.67.2108.150	
Printed by	true forge (21)	
Printed date/time	2021-08-06 09:20:54	
Study name	Unicorns	
Study GUID	74qhi3f37-xao2-421b-ajec-e4f2c5ba7cac	
First document added date/time	2021-08-04 12:36:00	
Last document added date/time	2021-08-05 09:16:14	
Included documents	Trial level, All countries, All sites	
Filtered by	All milestones	

All dates in this report are according to the UTC standard.

Disclaimer: The overall structure of this report with regards to names and the order of columns can change to reflect future extensions and development of the eTMF. This report includes a detailed audit trail of the eTMF. Every change that has been made to the content (and structure) of the eTMF is listed in this report.

1.3.2 Trial Master File

This sheet includes information about all the actions done by users on documents in the Trial Master File view. Note that the actions that are included in this sheet are done on:

- Published documents only.
- Documents that are linked to a level (Trial/Country/Site) that the user chose to include and are filed to an
 artifact that is linked to a milestone that the user has filtered by.
- Documents that the user has at least READ access to.

	A	8	с	D	E	F	G	н	1	J	K	L	M	N	0	P
1							User Action	is on Documents								<u> </u>
2	Action	Document Version	File Version	Date/Time	Old Value	New Value	Reason	Done By	Zone #	Zone Name	Section #	Section Name	Artifact #	Artifact Name	Document Name	Document Id
3	Approve document	2		2023-09-07 11:40:23			Document approved		01	Trial Management	01.01	Trial Oversight	01.01.01	Trial Master File Plan	CompleteAuditTrailReport-4.65 ni- 20230901074918 xlsx	1
4	Publish document	2		2023-09-07 11:37:59	File = device_template5.xlsx File date = 2023-09-07 11:35:52	File = CompleteAuditTrailReport- 4.65 ni-20230901074918.xlsx File date = 2023-09-07 11:37:59	Document published		01	Trial Management	01.01	Trial Oversight	01.01.01	Trial Master File Plan	CompleteAuditTrailReport-4.65 ni- 20230901074918.xlsx	1
5	Upload file to structure	2	2	2023-09-07 11:37:59		Original file name = CompleteAuditTrailReport-4.65 ni- 20230901074918.xisx	File uploaded		01	Trial Management	01.01	Trial Oversight	01.01.01	Trial Master File Plan	CompleteAuditTrailReport-4.65 ni- 20230901074918 xlsx	1
6	Create new version	2	2	2023-09-07 11:37:24			New document version created		01	Trial Management	01.01	Trial Oversight	01.01.01	Trial Master File Plan	CompleteAuditTrailReport-4.65 ni- 20230901074918 xlsx	1
7	Approve document	1		2023-09-07 11:36:25			Document approved		01	Trial Management	01.01	Trial Oversight	01.01.01	Trial Master File Plan	CompleteAuditTrailReport-4.65 ni- 20230901074918.xlsx	1
8	Publish document	1		2023-09-07 11:36:17	Tmf level = Version Date =	Document type = Main artifact (Trial Master File Plan) Tmf level = Trial Version Date = 2023-09-07	Document published		01	Trial Management	01.01	Trial Oversight	01.01.01	Trial Master File Plan	CompleteAuditTrailReport-4.65 ni- 20230901074918.xisx	1
9	Upload file to structure	1	1	2023-09-07 11:35:52			File uploaded		01	Trial Management	01.01	Trial Oversight	01.01.01	Trial Master File Plan	CompleteAuditTrailReport-4.65 ni- 20230901074918.xlsx	1

1.3.3 **Templates Management**

This sheet includes actions done by eTMF Managers on the templates. If the user doesn't have access to TMF Admin view, this sheet is empty.

			ctions on Templates				1			
Action	Date/Time	Action Details	Done By	Template Name	Template Type					
Import	2021-08-05 12:19:47	Imported template NoneDevice.xls	and the second second	NoneDevice	Organization					
Import	2021-08-05 12:19:15	Imported template NoneDevice.xls	and the second sec	NoneDevice	Study					
Import	2021-08-04 13:04:34	Imported template Human body.xls		Human body	Organization					
	2021-08-04 12:34:49	Selected template RestuarantChain.xls		RestuarantChain	Study					
Import	2021-08-04 12:34:30	Imported template RestuarantChain.xls	and the second se	RestuarantChain	Study					
User action	ns on templates in TMF Ad	min.								
										_
										_
										_
-										
_										_
										_
										_
										_
										_
										-
										_
										_
-										_
										_
										_
		and the second								_
	Report Info Trial Ma	ster File Templates Management Structure M	fanagement Archive Management	Settings Management 🕘 🕀						

1.3.4 Structure Management

This sheet includes actions done by eTMF Managers on the instantiated structure. If the user doesn't have access to TMF Admin, this sheet is empty.

	В	C	D	E	F	G	н
			User Act	tions on Structure			
Action	Structure Version	Date/time	Identifier	Old Value	New Value	Done By	
Delete artifact 2	1	2021-08-17 11:21:50	01.01.01	Trial Master File Plan		the logar diffe	
Delete artifact 2			01.01.02	Trial Management Plan		and the second second	
Apply changes 2		2021-08-17 11:21:50		None Device	None Device [customized]	The Property Control of States	
Add zone 1	Lu	2021-08-16 11:29:23	01		Zone name = Trial Management	Concerning and	
Add section 1		2021-08-16 11:29:23	01.01		Zone name = Trial Management Section name = Trial Oversight	the logge (MC)	
Add artifact 1		2021-08-16 11:29:23	01.01.01		Zone name = Trial Management Section name = Trial Netsreylight Artifact name = Trial Netsreylight Artifact name = Trial Master File Plan Definition = To describe how records for the trial will be managed and stored during and after the trial, including study-specific processes and documentation for archiving and education. To include TMF filing structure do be used. May include TMF content list, filing structure and chain of custody records. Artifact can include any evidence of plan execution including, but not limited to plan, reports, checklists, etc. Sub artifacts = Core Document List, TMF Report, TMF Trainmitial Form, TMF Setup Request Sponsor document = X Investigator document = NS Ste level document = NO Ste level document = NO Dating convention = Version Date		
 ↔ Report Info Trial Master 	File Templates Managemen	Structure Management	Archive Management Setting:	s Management 🕘 : 🔳			1 X

1.3.5 Archive Management

This sheet includes this user actions done on the TMF Archive page.

A A	В	c	D	E	F	G	н	. I
1			User A	tions				
2 Action	Date/time	Included Documents	Filtered By	TMF Side	Done By	User Roles	User Permissions	
Create audit trail report 3	2021-08-06 09:20:54	Trial level, All countries, All sites	All milestones			Sponsor study, Sponsor country, Sponsor site, eTMF Manager	Download audit trail	
Download audit trail report	2021-08-06 06:25:39	Trial level, All countries, All sites	All milestones		And the second sec	Sponsor study, Sponsor country, Sponsor site, eTMF Manager	Download audit trail	
Create audit trail report 5	2021-08-06 06:24:52	Trial level, All countries, All sites	All milestones		Section 20	Sponsor study, Sponsor country, Sponsor site, eTMF Manager	Download audit trail	
Download audit trail report	2021-08-05 09:45:04	Trial level, All countries, All sites	All milestones		10.000	Sponsor study, Sponsor country, Sponsor site, eTMF Manager	Download audit trail	
Download audit trail report	2021-08-05 09:44:57	Trial level, All countries, All sites	All milestones			Sponsor study, Sponsor country, Sponsor site, eTMF Manager	Download audit trail	
Create audit trail report	2021-08-05 09:44:25	Trial level, All countries, All sites	All milestones			Sponsor study, Sponsor country, Sponsor site, eTMF Manager	Download audit trail	
9								
10								
11 User log on TMF Archive.								
12								
13								
14								
15								
16	¢							
17								
18								
19								
20								
21								
22								
23								
24								
25								
27								
28								
20								
20								
21								
22								
22								
24								
 ↔ Report Info 	Trial Master File Templates Mar		Archive Management	Collinson Mar			4.	
Report Info	Trial Master File Templates Mar	nagement Structure Management	Archive management	settings Ma	nagement 🕀			

1.3.6 Settings Management

This sheet includes the actions done by eTMF Managers on the Settings tab in TMF Admin. If the user doesn't have access to TMF Admin, this sheet is empty.

A	В	С	D	E	
		User Actions on Settings			
Action	Date/time	Old Value	New Value	Done By	
Edit Settings	2021-08-05 09:44:06	Enable Milestones filter = true	Enable Milestones filter = false	The second office	
Edit Settings	2021-08-05 09:43:50	Enable Milestones filter = false	Enable Milestones filter = true	-	
User changelog of eTMF setti	ngs.				
					1
					1
					<u>.</u>
▲ ▶ Report Info	Trial Master File Templates Mana	agement Structure Mana _! 🕂 🗄			

1.3.7 Status management

This sheet includes the actions done by eTMF Managers on the Status tab in TMF Admin. If the user doesn't have access to to TMF Admin, this tab is empty.

A	В	c	D	E	F	G	н	1 1	K	L F
1		U	ser Actions on eTMF Status							
2 Action	Date/time	Old Value	New Value	Reason	Done By					
3 Edit status	2022-02-01 12:17:59	Locked	Instantiated	Unlocking the eTMF to finalize a document	and the second second					
4 Edit status	2022-02-01 10:49:35	Instantiated	Locked	Locking the eTMF for archiving						
5 Edit status	2021-08-16 11:29:23	Enabled	Instantiated	Initiate structure						
6 Edit status	2021-08-16 11:26:36		Enabled	Enable eTMF						
7										
8										
9 User changelog of eTMF status.										
10										
11										
12										
13										
14										_
15 16 17										
16										
17										
18										
19										_
20										
21										
22										
23										
24										
25										
26										
27										
28										
99 20 20 21 22 23 25 25 25 26 27 27 28 29 29 30										
30										
31 32 33										
32										
24										
21										
26										
27										
20										
34 35 36 37 38 39										
40										
					10.00					
 ↔ Report Info Trial I 	Master File Templates Managem	ent Structure Management A	rchive Management Settings Mar	nagement Status Management 🕀	: *					

2 eTMF-EMS repository

2.1 Introduction

The eTMF-EMS repository can be used for archiving the sponsor and/or investigator side of the study and/or exporting the documents that are included in the structure. It is compatible with the Exchange Mechanism Standard (EMS). Read more about the EMS <u>here</u>.

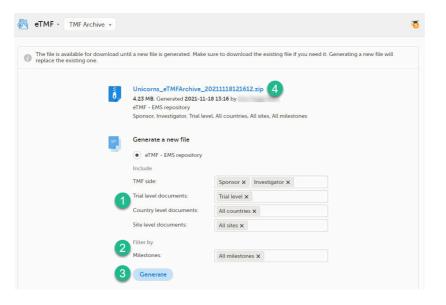
The eTMF-EMS repository respects the user roles and access to documents, sites, countries, and eTMF side.

2.2 Generating and downloading the EMS repository

To generate the repository:

- 1 Set the options (1) for the documents you want to include in the archive. You can choose to include documents that are filed to the investigator or sponsor side of the eTMF, and documents that are filed on trial/country/site levels according to your permissions to those.
- 2 Set the milestones-milestone groups (2) you would like to filter by.
- 3 Click Generate (3).

Click the generated document link to download the zipped folder (4).



2.3 The zipped folder structure and content

The zipped folder structure mirrors the eTMF structure used for the study as follows:

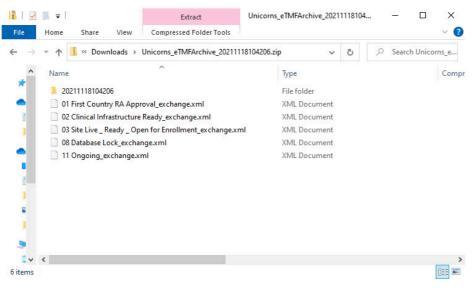
Level 1 – on this level there is:

4

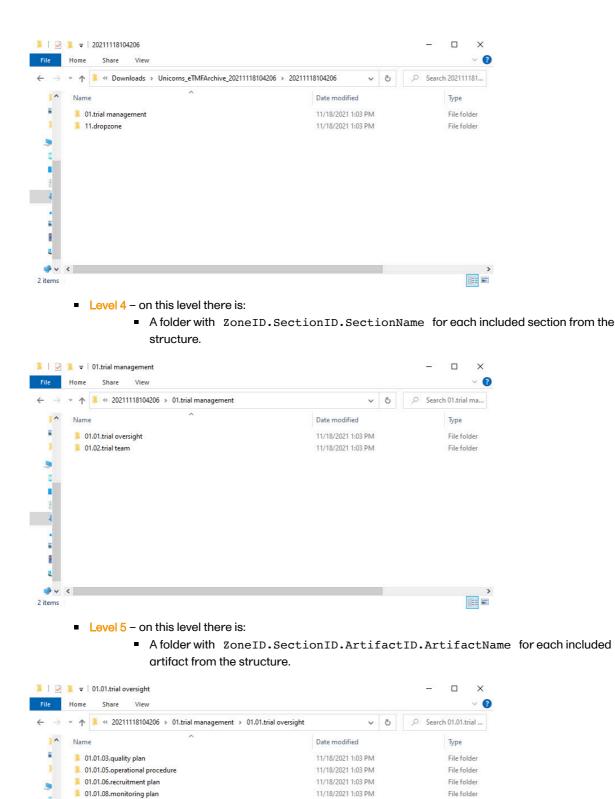
- The main zipped folder with a name in the format:
 - StudyName_eTMFArchive_DatetimeStamp
 - StudyName the study name
 - eTMFArchive static text
 - DatetimeStamp the UTC date and time of generating the eTMF-EMS repository in the format YYYYmmDDHHMMss

Unicorns_eTMFArchive_20211118104206.zip

- Level 2 on this level there are:
 - A subfolder that has the name TransferID (datetime stamp of generating the eTMF-EMS repository) in the format YYYYmmDDHHMMss
 - An exchange.xml file for each chosen milestone. You can read about the content of the xml files and find an example <u>here</u>.



- Level 3 on this level there is:
 - A folder with ZoneID.ZoneName for each included zone from the structure.



- Level 6 on this level there are:

i,

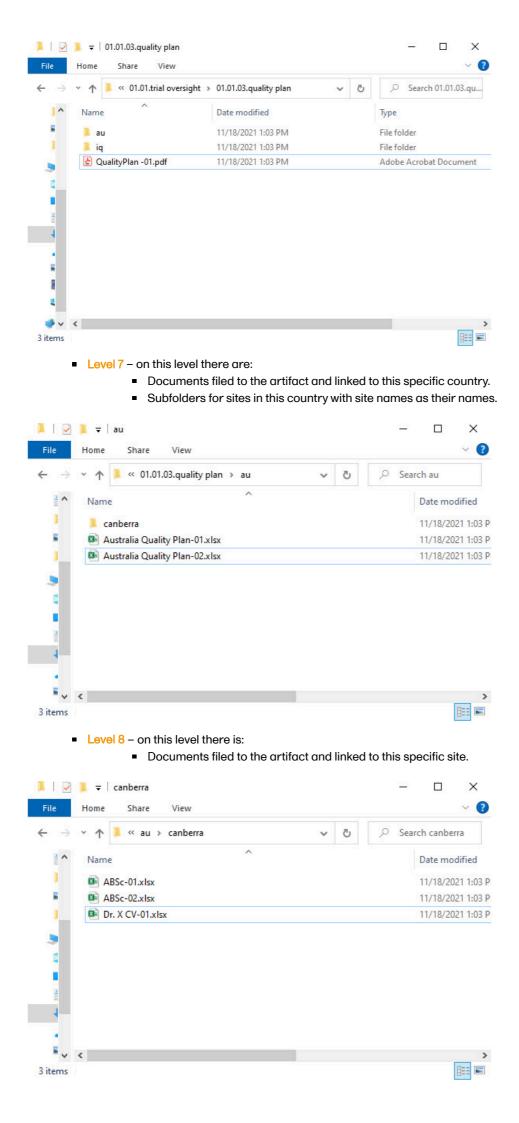
4

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4 items

- Documents filed to this artifact on trial level.
- Subfolders for included countries with country code as their names.

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The zipped folder includes all the versions of documents included in the structure. The name of the files will be as follows:

CurrentDocumentName-SystemVersion.extension, where:

- CurrentDocumentName is the latest document name
- SystemVersion is the integer value of the version set by the system for this file

If there are multiple documents of the same name filed to the same artifact and linked to the same levels, the system will add (n) as a suffix to the document name to ensure that all files are included in the zipped folder and no files are overwritten.



eTMF access use cases

eTMF access use cases

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1 Study roles, eTMF roles, and permissions

The following table lists a number of tasks that study users can face, together with the eTMF roles, the Viedoc Clinic site groups, and the eTMF level access that they would need to perform the respective task.

Study role	Task	eTMF role	Viedoc Clinic site group	eTMF level access	Permissions	Comments
Study coordinator General site user	Drop documents in the shared drop zone	Site staff - customized with no access for all artifacts	Site	No access to all artifacts	None	
Study coordinator General site user	View, file, and classify site-level documents, view some artifacts on country and study levels, archive the Investigator site TMF	Site staff	Site	Write access to pre-defined artifacts on site level, read access to pre-defined artifacts on study, site, and country levels	1. Archive Investigator TMF	

For more information about site groups, see Managing users and Managing study sites.

Study role	Task	eTMF role	Viedoc Clinic site group	eTMF level access	Permissions	Comments
Project manager	File study- level documents, view all sponsor- side documents, archive the sponsor TMF, download audit trail, and see TMF settings and structure	Sponsor study	All production sites*		 Download audit trail Archive sponsor TMF Read- only TMF Admin 	*Clinic access needs to be on study level and not every site one by one, otherwise the write permission will be translated to read permission.
Monitor	File site-level documents, view all documents for the study, my country, and my site, manage drop zone documents, review site level documents	Sponsor site Reviewer*	Site**	Write and review access on site level Read access on all levels	1. Manage drop zone	*Although the role sheet grants review rights for study and country level documents too, the end user will only have read rights to those documents, as long as they are not invited on study or country level for their clinic role. **Clinic access needs to be given to all applicable sites.
Country manager Trial manager	File country- level documents, view all sponsor- side documents at all levels and review all documents	Sponsor country Reviewer	All production sites*			*Clinic access needs to be on study level and not every site one by one, otherwise the review permission will be translated to read permission.

Study role	Task	eTMF role	Viedoc Clinic site group	eTMF level access	Permissions	Comments
Regulatory inspector	Read-only access to all documents* and settings Access to audit trail	No role, permissions only	All production sites**		1. Read-only Trial Master File* 2. Read-only TMF Admin 3. Download audit trail	*If read-only Trial Master File permission is assigned, any NO ACCESS permission will be overridden by read access by the system. This means that all artifacts set as optional or required (including blinded and investigator- side artifacts) will be visible. These permissions should be reserved for a role that requires all access, such as a regulatory inspector. **Clinic access needs to be on study level and not every site one by one, otherwise the review permission will be translated to read permission.

Study role	Task	eTMF role	Viedoc Clinic site group	eTMF level access	Permissions	Comments
Unblinded role Sponsor or statistician	View, file, and classify blinded documents only on all levels	Sponsor unblinded	All production sites*	Write access to blinded documents on study level and site level (when applicable) No access to non- applicable documents on all levels	1. Download audit trail	*Clinic access needs to be on study level and not every site one by one, otherwise the review permission will be translated to read permission.

2 Scenarios

The following table contains examples of common use case scenarios together with the requisites for performing them.

Scenario	Requisites
Drop zone: As a General site user , I want to be able to drop site-generated or site-signed documents in the drop zone.	 The user is invited to a clinic role for a specific site. The eTMF role mapped has NO ACCESS for all levels and artifacts.
elSF: As a General site user , I want to be able to file pre-defined documents on site level, view some artifacts on study and country levels and archive the Investigator site TMF/elSF.	 The user is invited to a clinic role for a specific site. The eTMF role mapped has WRITE access to pre-defined artifacts on site level, READ access to pre-defined artifacts on Study level and Country level. The role sheet Site staff can act as a starting point. The eTMF role mapped has the permission Archive investigator TMF. Artifact is Optional or Required in the sheet Viedoc Extensions, as Not Permitted in Viedoc extensions will override any permission in the role sheets to NO ACCESS.

Scenario	Requisites
As a Project manager , I want to be able to file documents at study level, view all sponsor-side documents at all levels in the study, archive the TMF (sponsor side), download the audit trail, and see the TMF settings and structure.	 The user is invited to a clinic role that has a mapped eTMF role with WRITE access to Study and READ access to Country and Site in the role sheets. Role SPONSOR-STUDY can act as a starting point. The user needs to be invited on study level (All sites) in Viedoc to gain WRITE access. Otherwise, the WRITE permission will be translated to READ. The user is invited to a clinic role that has the mapped eTMF permissions Archive sponsor TMF, Download audit trail, and Read-only Trial Master File. Artifact is Optional or Required in the sheet Viedoc extensions, as Not Permitted in Viedoc extensions will override any permission in the role sheets to NO ACCESS.
As a Monitor , I do not have access to patient information documents on site level. I file site-level documents that belong on the sponsor-side TMF, view documents for my country and the study, manage drop zone documents, and review site- level documents.	 The user is invited to a clinic role that has a mapped eTMF role with WRITE access to Site and READ access to Country and Study in the role sheets. The sheet Role SPONSOR-SITE can act as a starting point. The user is invited to a clinic role that has an eTMF role with REVIEW access to all artifacts that the review is to be performed on. The sheet Role SPONSOR-REVIEWER can act as a starting point. The user needs to be invited to all applicable sites in Viedoc. The user is invited to a clinic role that has the mapped eTMF permission Manage drop zone. Artifact is Optional or Required in the sheet Viedoc extensions, as Not Permitted in Viedoc extensions will override any permission in the role sheets to NO ACCESS.

Scenario	Requisites
As a Country Manager or a Trial Manager , I want to be able to file documents at country level, view all sponsor-side documents at all levels in the study, and review all sponsor-side documents.	 The user is invited to a clinic role that has a mapped eTMF role with WRITE access to Country and READ access to Study and Site in the role sheets. The sheet Role SPONSOR-COUNTRY can act as a starting point. The user is invited to a clinic role that has an eTMF role with REVIEW access to all artifacts that the review is to be performed on. The sheet Role SPONSOR-REVIEWER can act as a starting point. The user needs to be invited on study level (All sites) in Viedoc to gain REVIEW access to all documents per the role sheet. Otherwise, the REVIEW permission will be translated to READ. Artifact is Optional or Required in the sheet Viedoc extensions, as Not Permitted in Viedoc extensions will override any permission in the role sheets to NO ACCESS.
As a Regulatory Inspector , I want to have read-only access to all documents (sponsor side and investigator side), TMF settings, and access to the audit trail.	 The user is invited to a clinic role that has the mapped eTMF permission Read-only Trial Master File, Read-only TMF Admin and Download audit trail. The user needs to be invited on study level (All production sites) in Viedoc. Artifact is Optional or Required in the sheet Viedoc extensions, as Not Permitted in Viedoc extensions will override any permission in the role sheets to NO ACCESS.
As an Unblinded Statistician , I want to view, file, and classify blinded documents only on all levels.	 The user is invited to a clinic role that has a mapped eTMF role with WRITE and READ access to unblinded artifacts in the role sheets. The sheet Role SPONSOR-UNBLINDED can act as a starting point. The user needs to be invited on study level (All sites) in Viedoc to gain WRITE access to all documents per the role sheet. Otherwise, the WRITE permission will be translated to READ. Artifact is Optional or Required in Viedoc extensions, as Not Permitted in Viedoc extensions will override any permission in the role sheets to NO ACCESS.

3 Frequently asked questions

3.1 Why can't the end user see the artifact?

Check	To resolve
Check that the user is invited to a clinic role with a mapped eTMF role with at least Read to the artifact at the expected level.	Invite the user to a clinic role with a mapped eTMF role with read/write permissions to the artifact or edit the roles and accesses for the artifact in TMF Admin maintenance mode.
Check that the artifact itself is Optional or Required at the expected level, as Not permitted documents will override any role access for the artifact.	Edit the trial/country/site level settings for the artifact in TMF Admin maintenance mode.

3.2 Why can the end user see the artifact but not upload or edit?

Check	To resolve
Check that the user is invited to a clinic role with a mapped eTMF role with Write access to the artifact at the expected level.	Invite the user to a clinic role with a mapped eTMF role with write permission to the artifact or edit the roles and accesses for the artifact in TMF Admin maintenance mode.
Check that the user is invited to a clinic role on at least Country level (for write permission to Country level documents) or Study level, All production sites (for write permission to Study level documents), otherwise Write will be translated to Read.	Invite the user to a clinic role on at least Country level (for write permission to Country level documents) or Study level, All production sites (for write permission to Study level documents).

3.3 Why can the end user see the artifact but not review or approve?

Check	To resolve
Check that the user is invited to a clinic role with a mapped eTMF role with Review access to the artifact at the expected level.	Invite the user to a clinic role with a mapped eTMF role with review permission to the artifact or edit the roles and accesses for the artifact in TMF Admin maintenance mode.
Check that the user is invited to a clinic role on at least Country level (for review permission to Country level documents) or Study level, All production sites (for review permission to Study level documents, otherwise Review will be translated to Read.	Invite the user to a clinic role on at least Country level (for write permission to Country level documents) or Study level, All production sites (for write permission to Study level documents).

3.4 Why can the end user only see their own documents in the drop zone?

Check	To resolve
Check that the user is invited to a clinic role with a mapped eTMF permission Manage drop zone.	Map the Manage drop zone permission to the applicable clinic role.

3.5 Why can the end user manage the drop zone documents but not see applicable artifacts or not choose the wanted TMF level when classifying the document?

Check	To resolve
Check that the user is invited to a clinic role with a mapped eTMF role with Write access to the artifact at the expected level.	Invite the user to a clinic role with a mapped eTMF role with write permission to the artifact or edit the roles and accesses for the artifact in TMF Admin maintenance mode.
Check that the user is invited to a clinic role on at least Country level (for write permission to Country level documents) or Study level, All production sites (for write permission to Study level documents, otherwise Write will be translated to Read.	Invite the user to a clinic role on at least Country level (for write permission to Country level documents) or Study level, All production sites (for write permission to Study level documents).

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